

Request for Personal Service Contractor

USAID Office of Transition Initiatives

Position Title:	OTI Senior Program Manager (Multiple Positions)
Solicitation Number:	SOL-OTI-12-000045
Salary Level:	GS-13 Equivalent: \$89,033 - \$115,742
Issuance Date:	August 24th, 2012
Closing Date:	September 10th, 2012
Closing Time:	5:00 P.M. EDT

Dear Prospective Applicants:

The United States Government (USG), represented by the U.S. Agency for International Development (USAID), is seeking applications (**Optional Form 612 only**) from qualified U.S. citizens to provide personal services as an OTI Senior Program Manager under a personal services contract, as described in the attached solicitation.

Submittals must be in accordance with the attached information at the place and time specified.

Applicants interested in applying for this position MUST submit the following materials:

1. Complete and hand-signed federal form OF-612, including OF-612 continuation sheets as needed (downloadable forms are available at <u>http://www.usaid.gov/forms</u>, or at <u>www.globalcorps.com</u>).

NOTE: Submission of a resume in addition to the required forms is encouraged. A submitted resume, however, is considered supplemental application material. Submission of a resume alone or in lieu of the OF-612 form **IS NOT** a complete application. All information to be evaluated must be contained in the OF-612 form and continuation sheets and must not depend on references to your resume. Failure to provide the required information and/or materials will result in your not being considered for employment.

2. Supplemental document specifically addressing: Each of the Education/Experience requirements shown in the solicitation. Each of the six (6) Evaluation Factors shown in the solicitation.

NOTE: The Evaluation Factors are worth 70 out of 100 points. Applicants are required to address each of the Evaluation Factors in a separate document describing specifically and accurately what experience, training, education and/or awards they have received that are relevant to each factor.

Incomplete or unsigned applications will not be considered. These **signed** forms must be mailed, delivered, faxed, or emailed (email applications must be signed) to:

GlobalCorps 529 14th Street, NW, Suite 700 Washington, DC 20045 E-Mail Address: srprogmanager@globalcorps.com Facsímile: (202) 403-3911 or (202) 403-3941

Applicants can expect to receive a confirmation email when application materials have been received. Applicants should retain for their records copies of all enclosures which accompany their applications. Any questions on this solicitation may be directed to:

Adrianne Johnson or Caitlyn Shelley Telephone Number: (202) 706-6108 or (202) 706-6114 E-Mail Address: srprogmanager@globalcorps.com Website: www.globalcorps.com Facsímile: (202) 403-3911 or (202) 403-3941

Sincerely,

Cristina Sylvia Contracting Officer

Solicitation for U.S. Personal Service Contractor (PSC) OTI Senior Program Manager (Multiple Positions)

- 1. SOLICITATION NO.: SOL-OTI-12-000045
- **2. ISSUANCE DATE**: August 24, 2012
- **3. CLOSING DATE/TIME FOR RECEIPT OF APPLICATIONS**: September 10th, 2012 5:00 pm EDT
- 4. **POSITION TITLE**: Senior Program Manager
- **5. MARKET VALUE**: GS-13 equivalent (\$89,033 \$115,742), Washington, D.C. locality pay. Final compensation will be negotiated within the listed market value based upon the candidate's past salary, work history and educational background. **Salaries over and above the top of the GS-13 pay range will not be entertained or negotiated.** Candidates who live outside the Washington, D.C. area will be considered for employment but no relocation expenses will be reimbursed
- 6. PERIOD OF PERFORMANCE: Two years, with three one-year options
- **7. PLACE OF PERFORMANCE:** Washington, D.C. with possible travel as stated in the position description.

8. STATEMENT OF WORK

POSITION DESCRIPTION

BACKGROUND

USAID's Office of Transition Initiatives (OTI) is seeking highly motivated, highly qualified individuals who want the opportunity to help support rapid international transition programs for priority conflict-prone countries. Created in 1994 as a distinct operating unit within USAID, OTI helps local, indigenous partners advance peace and democracy in priority conflict-prone countries by providing fast, flexible, short-term assistance targeted at key transition needs.

Countries experiencing a significant political transition in the midst of a disaster or emerging from civil conflict have unique needs that cannot be fully addressed by traditional disaster relief. Timely and effective assistance to promote and consolidate peaceful, democratic advances can make the difference between a successful or a failed transition. OTI assists in securing peace by aiding indigenous local partners such as civil society groups (non-governmental organizations or informal community groups), local governments, private businesses, media groups, and others, through identification of quick-impact community self-help projects to meet urgent economic needs; development of initiatives to promote national reconciliation; re-integration of excombatants into civilian society; and aid to independent media outlets and community-based

organizations to help promote informed debate and broaden public understanding and participation in their country's political process.

To respond quickly and effectively and meet its program objectives and mandate OTI retains a group of high level professionals and experts under U.S. Personal Services Contracts (USPSCs). These knowledgeable and skilled professionals make up the vast majority of the OTI work force and are at its forefront implementing and achieving the office's programmatic goals and objectives. USPSCs are considered employees of USAID for all purposes except programs administered by the Office of Personnel Management (OPM) – such as federally sponsored health insurance, life insurance, and retirement benefits. However, there are several other similar benefits that USPSCs may participate in, such as partial reimbursement for health and life insurance costs, as well as full coverage of workers' compensation, among other benefits. For more complete information on USPSC benefits, please see page 12 of this solicitation.

For more information about OTI and its country programs please see: <u>http://usaid.gov/what-we-do/working-crises-and-conflict/promoting-peaceful-political-transitions</u>

INTRODUCTION

The Senior Program Manager will support USAID's Bureau for Democracy, Conflict and Humanitarian Assistance, Office of Transition Initiatives (DCHA/OTI) regional activities. OTI currently has five regional teams: Asia, Middle East (ME), Afghanistan and Pakistan (Af/Pak), Africa (AFR), and Latin America and Caribbean (LAC). The Senior Program Manager will provide management of existing country programs and participate in new country program assessments as the need arises. This position is a supervisory position requiring that the incumbent work in coordination with the Regional Team Leader to establish an effective team. Individually, they must be able to set staff goals and objectives, delegate tasks, create a supportive working relationship, ensure a motivating work environment, and understand and support diversity.

OBJECTIVE

The objective of this recruitment is to ensure that OTI has a highly-qualified Senior Program Manager that will fulfill the duties and responsibilities of the position.

9. CORE FUNCTIONAL AREAS OF RESPONSIBILITY

DUTIES AND RESPONSIBILITIES

The work of the Senior Program Manager requires teamwork, the exercise of discretion, judgment, and personal responsibility. As a member of a highly visible and rapid response office, the Senior Program Manager requires a willingness and ability to perform a wide range of administrative functions to help ensure programmatic success. The Senior Program Manager is highly flexible and the working conditions are subject to ongoing change(s), while maintaining a professional and respectful conduct towards colleagues and authority in a diverse workforce. S/he places a premium on the building positive relationships with his/her respective

team, with the rest of OTI and with key stakeholders both in and outside of USAID. The Senior Program Manager is a team player, able to prioritize and follow up on their own actions without prompting, while also assisting a busy supervisor and fellow colleagues to track and respond to incoming requests and routine tasks, filling in gaps as needed to ensure the responsiveness of the team. The Senior Program Manager has a strong sense of responsibility, service-oriented, highly organized, pays close attention to detail, is able to complete administrative tasks with minimal guidance, and is able to receive and respond to constructive criticism in a professional manner. The Senior Program Manager is a strategic thinker, articulates innovative ideas, presents solutions, and is a positive role model for colleagues both in and outside of OTI.

The Senior Program Manager will be based in Washington, D.C. as a member of one of DCHA/OTI's regional program teams in the Field Programs Division (FPD). Regional teams are responsible for all program-related activity in the region. The incumbent will report to and be supervised by one of the FPD Regional Team Leaders. The specific duties and responsibilities include, but are not limited to:

- Perform complex country analysis and program design to develop existing and future programs and strategies in high priority countries;
- Prepare documentation for any required program contracts, grants or cooperative agreements;
- Ensure completion of OTI project budgeting and contracting action needs;
- Participate in design and implementation of country program operations to include management, logistical, budget, administrative and contractual issues;
- Ensure the preparation of documentation for any required program contracts, grants or cooperative agreements;
- When required, supervise staff as delegated by the Regional Team Leader (e.g. Program Managers, Program Assistants, Program Admin Assistants, etc.). Provide orientation, training, and mentoring for staff supervised; assign work, explain how duties are to be performed to meet expectations and communicate how the successful performance of those duties will be measured; evaluate staff performance; recognize good performance; communicate where performance needs to be improved; resolve complaints; and approve leave requests and timesheets as well as training, travel and program and operations requests;
- Participate in country analysis and program design to develop existing and future programs and strategies;
- Manage and/or participate in the selection of program implementers, such as grantees, contractors, and personal services contractors. Within guidelines provided by the Regional Team Leader, negotiate program and project agreements with governmental and non-governmental counterparts;

- Although not a policy maker, the individual influences program policy by reason of recognized expertise in the particular field of development assistance;
- Support of implementation and management of assigned country program(s), including contractors and grantees working under country programs and provide support, when needed, as an auxiliary team member in the field, being prepared to travel to difficult posts overseas for up to 3 months if required;
- Develop, monitor, evaluate and recommend performance measures for country programs and individual projects, including contractors and grantees;
- Develop and maintain collaborative relationships with NGOs, international donors, Department of State and other USG agencies and others interested in particular OTI country programs;
- Coordinate with other DCHA offices, other USAID divisions, the Department of State, the National Security Council and other USG agencies and departments;
- Represent OTI in high-level conferences and meetings, explain and interpret policies and requirements to others, and negotiate important issues with other groups, the USAID Mission (if present), the Department of State, the National Security Council and other USG agencies and departments;
- Coordinate and assist with the conceptualization of new OTI-wide program options including analytic frameworks and strategic objectives. Participate in design and implementation of new country program operations to include management, logistical, budget, administrative and contractual issues;
- When required, act as Regional Team Leader (e.g. during his/her absence), or in other Regional Team roles (e.g. Deputy or Country Representative in the field for short periods of time);
- Perform other duties and activities as required for the successful implementation of programs within the guidelines provided by the Regional Team Leader.

SUPERVISORY RELATIONSHIP:

The Senior Program Manager will take direction from and will report to the Regional Team Leader or his/her designee.

SUPERVISORY CONTROLS:

The Supervisor will set overall objectives. The employee and the supervisor together will develop deadlines, projects, and work to be accomplished. The incumbent is expected to take initiative, act independently, and manage his/her tasks with minimal supervision.

10. PHYSICAL DEMANDS

The work is generally sedentary and does not pose undue physical demands. During deployment on Assessment teams or during site visits, there may be some additional physical exertion including long periods of standing, walking over rough terrain, or carrying of moderately heavy items (less than 50 pounds).

11. WORK ENVIRONMENT

Work is primarily performed in an office setting. During deployment on Assessments or during site visits, the work may additionally involve special safety and/or security precautions, wearing of protective equipment, and exposure to severe weather conditions.

12. START DATE: Immediately, once necessary clearances are obtained.

13. POINT OF CONTACT: See Cover Letter.

EDUCATION/EXPERIENCE REQUIRED FOR THIS POSITION

(Determines basic eligibility for the position. Applicants who do not meet all of education and experience factors are considered NOT qualified for the position. See detailed instructions for demonstrating Education/Experience under "Applying")

The Senior Program Manager must be an individual with sound judgment, excellent writing and communication skills and a well-developed understanding of U.S. foreign policy interests and the role transition programming can play in the mitigation of conflict and the development of democracy. Ideally, the Senior Program Manager will have experience working on transition, fragile states, or post-conflict programs that are similar to those that OTI implements. The Senior Program Manager will also have experience in assessment, design, monitoring and evaluation of activities and programs implemented in the transitional environments in which OTI works. While prior experience supervising is not a hard and fast requirement, preference may be given to those who demonstrate experience mentoring and monitoring co-workers and subordinates.

The successful candidate must be able to accomplish a wide range of assignments on short notice. Since work often involves evolving program direction and implementation, including frequent coordination, the individual must be someone who is highly flexible and able to work on multiple tasks simultaneously. S/he must be able to work effectively and productively as a member of a team.

At a **minimum**, the applicant must have:

 Master's degree with significant study in or pertinent to the specialized field, including International Relations, International Development, Conflict Resolution or a related field; and a minimum of **five (5) years** of progressively responsible work experience;

OR

Bachelor's degree with significant study in or pertinent to the specialized field, including International Relations, International Development, Conflict Resolution or a related field; and a minimum of **seven (7) years** of progressively responsible work experience;

AND

- (2) Minimum of **five** (5) **years** of recent project management experience with a USG foreign affairs agency, large international assistance organization, or non-governmental organization, in community development, economic development, mediation/arbitration, conflict resolution, democracy and governance, international law, and/or human rights activities;
- (3) Minimum of **one** (1) **year** of overseas field experience in humanitarian assistance transition programs or democracy building in a developing country, of which **two** (2) **months** must have been spent in one or more countries undergoing political instability;
- (4) Demonstrated supervisory experience (mentoring, training, guiding staff).

SELECTION FACTORS

(Determines basic eligibility for the position. Applicants who do not meet all of the selection factors are considered NOT qualified for the position.)

- Applicant is a U.S. Citizen;
- Complete and hand-signed federal form OF-612 submitted (see detailed instructions under "Applying");
- Supplemental document specifically addressing how the candidate meets each of the Education/Experience requirements, AND each of the Evaluation Factors submitted;
- Ability to obtain a SECRET level security clearance (NOTE: Dual citizens may be asked to renounce second-country citizenship);
- Satisfactory verification of academic credentials.

A USAID Secret level security clearance is required prior to issuance of the contract for this position.

The incumbent must obtain Department of State medical clearance within six months after the contract is issued. If a medical clearance is not obtained within this period, USAID may terminate the contract at the convenience of the government.

EVALUATION FACTORS

(Used to determine the competitive ranking of qualified applicants in comparison to other applicants. The factors are listed in priority order from highest to least.)

Factor #1 Demonstrated professional experience in the conceptualization, design, management, or evaluation of project activities relevant to political transition and/or post-conflict programs;

- Factor #2 Demonstrated ability to initiate, develop and manage multiple projects simultaneously in a high visibility, high-pressure environment, including crisis situations;
- Factor #3 Demonstrated social and interpersonal skills illustrated by the ability to interact in a team setting, or with counterparts, on both the lowest and highest political, social, and economic levels, in both supervisory and peer-to-peer roles;
- Factor #4 Demonstrated oral and written communication and analytical skills illustrated through the research, preparation and presentation of status reports, briefing papers, and other official documents; and
- Factor #5 Demonstrated experience in office administration (such as records management, budget and finance, personnel support, for example), contract and/or grant management with demonstrated ability to motivate, guide and manage contractors or grantees in difficult, complex circumstances; and
- Factor #6 Active or recent U.S. government security clearance.

BASIS OF RATING: Applicants who clearly meet the Education/Experience Requirements and Selection Factors will be further evaluated based on scoring of the Evaluation Factor responses. Those applicants determined to be competitively ranked may also be evaluated on interview performance and satisfactory professional reference checks. In the event that a candidate has fully demonstrated his/her qualifications and there are no other competitive applicants, OTI reserves the right to forego the interview process.

Applicants are required to address each of the Evaluation Factors in a separate document describing specifically and accurately what experience, training, education and/or awards they have received that are relevant to each factor. Be sure to include your name and the announcement number at the top of each additional page. Failure to specifically address the Selection and/or Evaluation Factors may result in your not receiving credit for all of your pertinent experience, education, training and/or awards.

The Applicant Rating System is as Follows:

Evaluation Factors have been assigned the following points:

Factor #1 - 15Factor #2 - 15Factor #3 - 15Factor #4 - 10Factor #5 - 10Factor #6 - 05

Total Possible – 70 Points

Interview Performance – 30 points

Satisfactory Professional Reference Checks – Pass/Fail (no points assigned)

Total Possible Points: 100

The Evaluation Factors are worth 70 out of 100 points. Be sure to fully respond to each of the Evaluation Factors and include all relevant experience, training, and/or education in your responses. Sample Evaluation Factors are provided on the GlobalCorps website at www.globalcorps.com.

The most qualified candidates may be interviewed and required to provide a writing sample. OTI will not pay for any expenses associated with the interviews. In the event that a candidate has fully demonstrated his/her qualifications and there are no other competitive applicants, OTI reserves the right to forego the interview process. Professional references and academic credentials will be evaluated for applicants being considered for selection.

APPLYING:

Applications must be **received** by the closing date and time at the address specified in the cover letter.

Qualified individuals are **required** to submit:

1. A complete U.S. Government Optional Form 612 with hand-written signature, including OF-612 continuation sheets as needed (downloadable forms are available on the USAID website, <u>http://www.usaid.gov/forms</u>, or at <u>www.globalcorps.com</u>).

NOTE: Submission of a resume in addition to the required forms is encouraged. A submitted resume, however, is considered supplemental application material. Submission of a resume alone or in lieu of the OF-612 form **IS NOT** a complete application. All information to be evaluated must be contained in the OF-612 form and continuation sheets and must not depend on references to your resume. Failure to provide the required information and/or materials will result in your not being considered for employment.

All applicants must submit complete dates (months/years) and hours per week for all positions listed on the OF-612 or on supplemental OF-612 continuation sheets to allow for adequate evaluation of your direct and related experience. Experience that cannot be quantified will not be counted towards meeting the solicitation requirements.

Dates (months/years) and locations for all field experience must also be detailed.

2. A supplemental document specifically addressing: Each of the Education/Experience requirements shown in the solicitation. Each of the six (6) Evaluation Factors shown in the solicitation.

NOTE: The Evaluation Factors are worth 70 out of 100 points. Applicants are required to address each of the Evaluation Factors in a separate document describing specifically and accurately what experience, training, education and/or awards they have received that are relevant to each factor.

To ensure consideration of applications for the intended position, please reference the solicitation number on your application, and as the subject line in any cover letter.

DOCUMENT SUBMITTALS

Via mail: GlobalCorps, 529 14th Street, NW, Suite 700, Washington, D.C. 20045 Via facsímile: (202) 403-3911 or (202) 403-3941 Via email: srprogmanager@globalcorps.com

Please note in your document submittal where you heard about this position.

NOTE: If a temporary or full secret security clearance is not obtained within four months after offer acceptance, the offer may be rescinded.

NOTE REGARDING GOVERNMENT OBLIGATIONS FOR THIS SOLICITATION

This solicitation in no way obligates USAID to award a PSC contract, nor does it commit USAID to pay any cost incurred in the preparation and submission of the application.

NOTE REGARDING DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBERS

All individuals contracted as US PSCs are required to have a DUNS Number. USAID will provide a generic DUNS Number and PSCs are not required to register with CCR.

For general information about DUNS Numbers, please refer to Federal Acquisition Regulation (FAR) Clause 52.204-6, Data Universal Numbering System (DUNS) Number (10/2003) https://www.acquisition.gov/far/current/html/52_200_206.html

LIST OF REQUIRED FORMS FOR PSCs

Forms outlined below can found at: <u>http://www.usaid.gov/forms/</u> or at <u>http://www.forms.gov/bgfPortal/main.do</u>

- 1. Optional Form 612.
- 2. Medical History and Examination Form (DS-6561). **
- 3. Questionnaire for Sensitive Positions (for National Security) (SF-86), or **
- 4. Questionnaire for Non-Sensitive Positions (SF-85). **
- 5. Finger Print Card (FD-258). **
- 6. Employment Eligibility Verification (I-9 Form). **

** Forms 2 through 6 shall be completed **ONLY** upon the advice of the Contracting Officer that an applicant is the successful candidate for the job.

CONTRACT INFORMATION BULLETINS (CIBs) and ACQUISITION & ASSISTANCE POLICY DIRECTIVES (AAPDs) PERTAINING TO PSCs

CIBs and AAPDs contain changes to USAID policy and General Provisions in USAID regulations and contracts. Please refer to <u>http://transition.usaid.gov/business/business_opportunities/cib/subject.html#psc</u> to determine which CIBs and AAPDs apply to this contract.

AAPD 06-10 – PSC MEDICAL PAYMENT RESPONSIBILITY

AAPD No. 06-10 is hereby incorporated as Attachment 1 to the solicitation.

BENEFITS/ALLOWANCES:

As a matter of policy, and as appropriate, a PSC is normally authorized the following benefits and allowances:

BENEFITS:

Employer's FICA Contribution Contribution toward Health & Life Insurance Pay Comparability Adjustment Annual Increase (pending a satisfactory performance evaluation) Eligibility for Worker's Compensation Annual & Sick Leave

ALLOWANCES (if Applicable).*

- (A) Temporary Lodging Allowance (Section 120).
- (B) Living Quarters Allowance (Section 130).
- (C) Post Allowance (Section 220).
- (D) Supplemental Post Allowance (Section 230).
- (E) Separate Maintenance Allowance (Section 260).
- (F) Education Allowance (Section 270).
- (G) Education Travel (Section 280).
- (H) Post Differential (Chapter 500).
- (I) Payments during Evacuation/Authorized Departure (Section 600), and
- (J) Danger Pay (Section 650).

* Standardized Regulations (Government Civilians Foreign Areas).

FEDERAL TAXES: USPSCs are required to pay Federal Income Taxes, FICA, and Medicare

ALL QUALIFIED APPLICANTS WILL BE CONSIDERED REGARDLESS OF AGE, RACE, COLOR, SEX, CREED, NATIONAL ORIGIN, LAWFUL POLITICAL AFFILIATION, NON-DISQUALIFYING DISABILITY, MARITAL STATUS, SEXUAL ORIENTATION, AFFILIATION WITH AN EMPLOYEE ORGANIZATION, OR OTHER NON-MERIT FACTOR.

ATTACHMENT 1

ACQUISITION & ASSISTANCE POLICY DIRECTIVE (AAPD) NO. 06-10 PSC MEDICAL EXPENSE PAYMENT RESPONSIBILITY

General Provision 22, MEDICAL EXPENSE PAYMENT RESPONSIBILITY (OCTOBER 2006)

(a) Definitions. Terms used in this General Provision are defined in 16 FAM 116 available at <u>http://www.state.gov/m/a/dir/regs/fam/c23002.htm</u>.

Note: Personal services contractors are not eligible to participate in the Federal Employees Health Programs.

(b) The regulations in the Foreign Affairs Manual, Volume 16, Chapter 520 (16 FAM 520), Responsibility for Payment of Medical Expenses, apply to this contract, except as stated below. The contractor and each eligible family member are strongly encouraged to obtain health insurance that covers this assignment. Nothing in this provision supersedes or contradicts any other term or provision in this contract that pertains to insurance or medical costs, except that section (e) supplements General Provision 25. "MEDICAL EVACUATION (MEDEVAC) SERVICES."

(c) When the contractor or eligible family member is covered by health insurance, that insurance is the primary payer for medical services provided to that contractor or eligible family member(s) both in the United States and abroad. The primary insurer's liability is determined by the terms, conditions, limitations, and exclusions of the insurance policy. When the contractor or eligible family member is not covered by health insurance, the contractor is the primary payer for the total amount of medical costs incurred and the U.S. Government has no payment obligation (see paragraph (f) of this provision).

(d) USAID serves as a secondary payer for medical expenses of the contractor and eligible family members who are covered by health insurance, where the following conditions are met:

(1) The illness, injury, or medical condition giving rise to the expense is incurred, caused, or materially aggravated while the eligible individual is stationed or assigned abroad;

(2) The illness, injury, or medical condition giving rise to the expense required or requires hospitalization and the expense is directly related to the treatment of such illness, injury, or medical condition, including obstetrical care; and

(3) The Office of Medical Services (M/MED) or a Foreign Service medical provider (FSMP) determines that the treatment is appropriate for, and directly related to, the illness, injury, or medical condition.

(e) The Mission Director may, on the advice of M/MED or an FSMP at post, authorize medical travel for the contractor or an eligible family member in accordance with the General Provision 10, Travel and Transportation Expenses (July 1993), section (i) entitled "Emergency and Irregular Travel and Transportation." In the event of a medical emergency, when time does not permit consultation, the Mission Director may issue a Travel Authorization Form or Medical Services Authorization Form DS-3067, provided that the FSMP or Post Medical Advisor (PMA) is notified as soon as possible

following such an issuance. The contractor must promptly file a claim with his or her medevac insurance provider and repay to USAID any amount the medevac insurer pays for medical travel, up to the amount USAID paid under this section. The contractor must repay USAID for medical costs paid by the medevac insurer in accordance with sections (f) and (g) below. In order for medical travel to be an allowable cost under General Provision 10, the contractor must provide USAID written evidence that medevac insurance does not cover these medical travel costs.

(f) If the contractor or eligible family member is not covered by primary health insurance, the contractor is the primary payer for the total amount of medical costs incurred. In the event of a medical emergency, the Medical and Health Program may authorize issuance of Form DS-3067, Authorization for Medical Services for Employees and/or Dependents, to secure admission to a hospital located abroad for the uninsured contractor or eligible family member. In that case, the contractor will be required to reimburse USAID in full for funds advanced by USAID pursuant to the issuance of the authorization. The contractor may reimburse USAID directly or USAID may offset the cost from the contractor's invoice payments under this contract, any other contract the individual has with the U.S. Government, or through any other available debt collection mechanism.

(g) When USAID pays medical expenses (e.g., pursuant to Form DS-3067, Authorization for Medical Services for Employees and/or Dependents), repayment must be made to USAID either by insurance payment or directly by the contractor, except for the amount of such expenses USAID is obligated to pay under this provision. The Contracting Officer will determine the repayment amount in accordance with the terms of this provision and the policies and procedures for employees contained in 16 FAM 521. When USAID pays the medical expenses, including medical travel costs (see section (e) above), of an individual (either the contractor or an eligible family member) who is covered by insurance, that individual promptly must claim his or her benefits under any applicable insurance policy or policies. As soon as the individual receives the insurance payment, the contractor must reimburse USAID for the full amount that USAID paid on the individual's behalf or the repayment amount determined by the Contracting Officer in accordance with this paragraph, whichever is less. If an individual is not covered by insurance, the contractor receives from his/her medevac provider.

(h) In the event that the contractor or eligible family member fails to recover insurance payments or transfer the amount of such payments to USAID within 90 days, USAID will take appropriate action to collect the payments due, unless such failure is for reasons beyond the control of the USPSC/dependent.

(i) Before departing post or terminating the contract, the contractor must settle all medical expense and medical travel costs. If the contractor is insured, he or she must provide proof to the Contracting Officer that those insurance claims have been submitted to the insurance carrier(s) and sign a repayment agreement to repay to USAID any amounts paid by the insurance carrier(s).